Pensacola engine gets face lift

by Tracie VanBecelaere
Managing Editor

Watco team members at the Pensacola, Florida, switching location recently took on a project “deer” to their hearts. WAMX 7018 was starting to look a little worse for wear, and a couple of the team members decided it was time to spruce the engine up. Normally it costs about $15,000 to paint a unit in the field but thanks to their creative thinking, the team was able to pull it off for a lot less.

TS&IC leader Tony Allendar thought it would be a good morale booster and give the team a sense of pride if the locomotive looked better, so he called Tony Clark, regional switching manager, Gulf Region, and asked if it would be okay to put a little paint on the switcher.

Clark said, “Tony and teammate Ryan Rich totally took this on all themselves to improve things at their location. They started off with a bucket of black paint and would clean a spot on the locomotive off, paint a bit, get called out to switch and then come back after the switching job, clean another spot off and start the process all over again.”

The Customer, Ascend, took notice of the changes that most people wouldn’t take ownership of. I think they put a lot of effort into something that people wouldn’t take ownership of. I think a total of about $600 was spent on the painting of the locomotive, talk about EVA, that’s a perfect example.”

“Some team members from Monroeville saw the locomotive and wanted to know why they hadn’t gotten a new engine like they did in Pensacola.”

According to TS&IC Leader Allender, “Our team takes a lot of pride in what we do. It was a pleasure to get the support of our management and the Customer to complete this project – and to demonstrate our pride in a tangible way. We rock!”

Everyone liked the results from the efforts on the locomotive so much that the second switcher at the location is now being painted and more of the team members are involved.

“At the last Town Hall we presented Tony and Ryan with gift cards to show thanks for all their hard work,” said Clark. “They put a lot of effort into something that most people wouldn’t take ownership of. I think a total of about $600 was spent on the painting of the locomotive, talk about EVA, that’s a perfect example.”

“The TS&IC has been making a lot of smaller improvements as well. They’ve put in better lighting, cleaned up areas, and really have shown that they want their workplace to be a better place. I’m proud of them for all they’ve done at Pensacola,” said Clark.

Top photo: the hand-me-down locomotive in Pensacola that had seen better days. Bottom photo: the same hand-me-down with fresh coat of paint and some new decals.

Team members help following Oklahoma tornados

When it comes to weather, May wasn’t a good month for the state of Oklahoma. Several different areas were hit by tornados and rare tornado emergencies, which are the next step up from tornado warnings, were called on May 31 for the Oklahoma City area. Sunday, May 19, was the start of what would be a string of damaging and deadly tornados to tear across the state. On May 19, tornados went through Edmond, Harrah, Luther, the Carney and Wellston area and near Shawnee. The following day, an F5 tornado hit the city of Moore, taking the lives of 24 people. The state was given a brief respite before being hit again on the final day of May by a tornado that left 9 dead.

Watco’s Stillwater Central Railroad, Del City, Stroud and Oklahoma City terminals were all in the paths of the twisters and thankfully our team members were unharmed.

Pat Foster, SLWC general manager said, “We had wind and water damage to the office in OKC. There was a washout on the Sooner sub of about 400’ but the Lawton sub actually had the worst damage. There were power lines, poles, trees and a building of a local farmer on the main line. Producers COOP, our Customer on the Dayton lead, was hit by the tornado had one tank car taken off the wheels.”

There was some damage to the locations due to flooding and downed trees, branches and debris.

Team members at all the locations were ready to help out once it was safe to do so. SLWC’s trainmaster James Sullins’ daughters Cheyenne, Kayley, 10, spent the majority of the day on May 22 collecting relief funds for Lincoln County tornado victims. The May 19th tornado devastated the town of Carney destroying 30 houses and properties. They raised $3,275.65 and the funds have been donated to Red Cross. Cheyenne (Continued on page 4)
Let’s look at where we stand on safety and what we need to do to refocus us as a team. We’ll start with reinforcing our personal safety commitment, safety leadership, safety ownership along with communicating our summer spike program to our entire team. With that said, our safety mindset and making safety our #1 core value is what we need to energize our safety culture change. Somebody once asked Michael Jordan about how he felt after hitting a long jumper at the buzzer. He said, “I take that shot 30 times a day in practice.”

That’s a great example of what we need to do. We need to go back to the safety basics and practice our safe behavior over, over and over again— together. Our team’s commitment to practicing safe behavior as a team will make safety contagious throughout our entire company and the ripple effect will be unbelievable.

The main drivers of our safety commitment are our greatest assets, the back bone of our company; they are our teams in the field doing the work safely while serving our Customers. However, as much as we have improved, we can’t be satisfied. The small increment that’s between where we are now and where we want to go on the safety front is really being driven by one thing, protecting our Watco family from harm or incidents without fail.

It’s not just about the team in the field preforming the work, it’s about all of us— together. We all have a personal responsibility to make sure we’re working safely, being consistent with our safety message and leading our teams and teammates to work safely. Yes, every Watco team member is a safety leader.

When you perform your work safely— again and again, you create a type of muscle memory that develops into your safety habits. Safety habits become safety reflexes, and these kind of reflexes develop our safety culture/team safety behaviors. Our company and industry just doesn’t expect that, it demands it— you and your family are truly that important to us.

How do we teach and lead these safety expectation and demands? In our safety culture, it’s a shared responsibility. Effective communication is exchanged, incidents and rule failures aren’t covered up, they’re identified and addressed with solutions. We have to find root causes and learn from them or they will keep happening. You’ve heard a lot about peer training program over the last couple of months, and we are big believers in that mentoring approach.

I want to take this time to identify another form of mentoring as well: new team members talk to the men and women that have the years of railroad experience under their belts, and learn that the tricks of the trade aren’t really tricks at all. There’s a right way (safe way) and a wrong way (unsafe way), and you’ve need to understand the difference between the two.

My safety challenge that goes out to our entire team is for the newer team members to learn as much as you can from your experienced teammates. Ask questions, find out the hows to be safe and more importantly, the whys to work safely. We are working with experienced living, breathing, walking, talking examples of how to get every job done safely. There’s nothing quite like the opportunity to learn from the person who actually wrote the safety/railroad book and has experience in the rail industry for years.

To those of you that are experienced, I’m making a personal plea to ask you to become a mentor each and every chance you get. If you’re not mentoring, you’re cheating the next generation of railroaders of all you have learned or have experienced that makes our company safe. I’m asking you to teach the next railroad generation what you did to lay that foundation of safety at our company.

Having the right safety attitude and safety mindset is as important as having the right mentor and training. Being in the railroad industry involves recognizing your limitations, knowing when you just do not understand the task at hand or the hazard and you need to have a job briefing. You may need to take the safest course which is to stop whatever you are doing and talk to a supervisor. You have to have self and situational awareness at all times while working in our railroad environment.

Complacency and loss of focus causes incidents and injuries, it’s that simple.

We can help each other by making sure that everybody is keeping an eye out for everyone else’s safety including their own as a team. Open no fault communication, effective listening along with our commitment to our safety culture allows this, and it helps us to better understand the risks we face as a team.

Safety needs to be the bottom line at every turn, in everything we do. As railroad professionals, we know that there are no shortcuts, no quick fixes especially when it comes to our safety.

We will only be successful through the constant and continuous pursuit of safety excellence, communication and commitment—the very thing we need to make safety a reflex-together!

Communication lines are open and team, thank you for that you do safely,

Michael Gibson

Michael Gibson

A Letter from the Vice President of Transportation Safety

STAYING SAFE

Pittsburg Team raises funds for CF Foundation

The team members in Pittsburg, Kansas found a fun way to donate to a very worthy cause. On May 17 a barbecue was held to raise money for the Cystic Fibrosis Foundation. May was CF Awareness Month and Pittsburg team members, Shaina and Tom Kennedy have a 20 month-old son, Brendon, who was diagnosed with this disease when he was two weeks old.

For just $5 team members were served hamburgers, hot dogs, chips, cookies, and a drink. The team raised a total of $550 to donate to the foundation. Many of the team members were dressed in purple which is the ribbon color representing Cystic Fibrosis.

Shaina said, “Tom and I are so blessed to have such great team members who took time out of their busy schedules to come have a meal with us and support our son in his fight against this terrible disease.”

She added, “A giant thanks go out to Kevin and his crew for making the food and serving all of us. One small cookout made an impact on the CF community and foundation against the fight for a cure. So thank you very much for the support!”

Cystic fibrosis is an inherited chronic disease that affects the lungs and digestive system of about 30,000 children and adults in the U.S. A defective gene and its protein product cause the body to produce unusually thick, sticky mucus that clogs the lungs and leads to life-threatening lung infections; and obstructs the pancreas and stops natural enzymes from helping the body break down and absorb food. For more information on Cystic Fibrosis you can go to their official website, www.cff.org.
June Watco U Sessions:
201 – June 11-13
101 – June 18-20

R.A.I.L. Course of the Month: Using Feedback to Improve Performance

By Bob McElwee
Watco University
Training and Development Specialist

At the last corporate Town Hall Meeting Rick Webb began the meeting by acknowledging that it had been too long since we had a Town Hall meeting. He went on to say that we, the corporate team members, should not let that happen again. As a team member at Watco “you are empowered to do the right thing” - tell me that I need to schedule these meetings when I get busy and do not let me get away without doing it. If you can’t tell me, tell Julie. She is not afraid to correct me when I make mistakes.”

In an industry that is marked by high infrastructure costs it is imperative to foster long term relationships with our government officials in order for them to understand the issues that affect our business on a day-to-day basis. The month of May was a good month for relationship building and three members of congress visited Watco properties to better understand our business and how Watco operates.

U. S. Representative Bill Enyart from Illinois started off the string of visits with a trip to the Wood River Mechanical Shop in his home state of Illinois. Enyart, visited the railcar repair shop to discuss the importance of small freight railroads in America and provide an overview of potential legislative activity that will affect the railroad industry.

Steve Prokopich, plant manager, led the congressman and other industry leaders on a 40-minute tour of the mechanical facility. Following the tour he conducted a question and answer forum with the 120 team members at the shop.

One bill that was discussed during the visit was the House version of the Section 45G short line railroad tax credit extension. This tax credit is a key tool for short lines to use in order to maintain their infrastructure. After touring the shop and visiting with team members and others in the industry Rep. Enyart gave the short line industry something to cheer about when he said he would sign on as a co-sponsor of the bill.

On May 30 it rained and poured but didn’t dampen the spirits of Representative Lynn Jenkins when she stopped by the Watco office in Pittsburg, Kan. The Representative was originally supposed to accompany Watco Team Members and guests on a train ride through southeast Kansas but the threat of severe weather and the heavy rains prevented the train from leaving the station.

Representative Jenkins is the House sponsor of the 45G tax credit extension and Watco’s Ed McKechnie thanked her for all the support she gives to the short line industry. The Congresswoman spoke to the attendees about the climate in D.C. and the status of the ongoing tax reform and how what’s going on in the Capitol might effect those of us in the rail industry.

Representative Jenkins said, “Right now what we’re doing is looking for common grounds to build on and go from there.”

When Senator Jerry Moran stopped by the same office on May 31 for breakfast he expressed some of the same viewpoints as Representative Jenkins. Senator Moran is also a fan of the 45G tax credit and understands just what the extension means to the rail industry.

Everyone should focus on the same three principles that Watco does,” said Senator Moran. “The core values that the company follows would serve us all well.”

Three eventful days for Watco government relations

By Bob McElwee

At Watco we all agree that there is a difference between leaders and managers. Even so, those roles are necessarily linked and complementary. What is important is that we realize that those roles are shared by all team members. In fact, when we follow the Customer First Foundation Principles we discover that all Watco team members, no matter what their job title, are expected to be both managers and leaders. We manage, coach, and lead each other.

Managers teach and coach the team members who report to them in order to help each team member to develop their potential as a member of the Watco family. In order to do this, managers must have the ability to see potential in each team member who may or may not see it in themselves. Teaching and coaching always requires a leadership vision.

Managing/leading requires the ability to see past the present moment (e.g. present performance) and instead to foresee what can be in the future (goals and expectations). Armed with that vision, and ready to encourage and instruct, the manager helps each team member to constantly improve and grow.

If those attributes and behaviors sound like those of a leader it is because when we teach and coach someone we become that person’s leader. This truth is something that those traditionally considered Watco leaders want us to understand and believe. While we all have different roles and functions within the company we are all expected to coach, inspire, teach, encourage, and lead each other. Rick’s statement at the beginning of the corporate Town Hall meeting is a small, but good example of this principle at work.

When we understand that each team member at Watco has the privilege and the obligation to share, as well as to understand the Watco vision that is enshrined in the Customer First Foundation Principles, then we begin to motivate, encourage, help, teach, coach and evaluate the performance of everyone around us. At Watco no one is exempt from the need to constantly listen, understand, and grow. ‘That means that all of us are managers, leaders, coaches, and teachers all the time, for all the people we work with and for. I think that, in part at least, is what Rick means when he says that he wants all team members to treat this company like it is “our own.”

At Watco we are all supposed to lead, manage, respect, challenge, encourage, and help each other to constantly, be safe, improve and succeed. That is one of Watco’s characteristics that makes us special.
Watco family carries on baseball tradition

Any parent of a baseball player can tell you that one of the most stressful positions to see your child play is pitcher. The second would be catcher. So what, we wonder, was Pat Cedeno, vice president of marketing and sales, Central Region, thinking when he worked to develop these skills in his sons? And what was he thinking as his sons Christian and Ryan played these key positions as their school, St. Mary’s-Colgan, made a run for the Kansas 3A State Championship?

Pat laughed as he was posed the first question, “I don’t think I was thinking,” he answered.

Pat however could relate a little more to the feeling they were experiencing upon winning the championship. Pat’s pitching skills helped the Wichita State Shockers win the College World Series in 1989.

“The main difference between playing in a championship game and watching your sons play is that when I went out to pitch I was nervous until I pitched that first ball. Then the nerves went away and I just pitched. When your kids are out there you’re nervous every pitch, every at-bat and every catch. ‘There’s no relaxing until the final inning has been played,’ said Pat.”

Pat’s oldest son Christian is a junior and has worked at Watco in the summer for property management. He has worked hard to develop his pitching skills and he was just named the Kansas Association of Baseball Coaches Class 3A pitcher of the year.

Christian did something his dad never managed to accomplish as a pitcher, he pitched a perfect game.

“It’s very rare for a pitcher to pitch a perfect game, I never even came close,” said Pat.

Christian isn’t the only Cedeno son who can pitch, little brother Ryan is also known for his pitching skills. Ryan is a freshman and was a catcher and key batter for the team this season.

It’s rare for two brothers to have the opportunity to play together but even more rare to have had the opportunity to achieve such success on the field. Many Panther fans enjoyed watching games where the brothers were playing the key positions in the games and mom Julie said she has tried to stress to them just how special this experience is.

“The brother’s mom Julie remembers the regional game vs. Riverton in Galena as being a particularly stressful one where Christian was pitching and Ryan was catching.

“I was so nervous, for Christian pitching and Ryan as a freshman playing in a game that important for a chance to move on to the state level. It was a new experience for him but Ryan played like a veteran and it was a great experience for him,” said Julie.

Julie was dating Pat when the Shockers won the World Series and she said there are many similarities between the two teams and experiences.

“When Pat played in ’89 there were so many of our friends playing and it was really neat to watch them do so well, this time it was our kids and their friends playing and again, so great to watch them do so well,” said Julie. “In ’89 the Shockers had some injuries throughout the season and different players were coming off the bench and it was a great team effort. Our boys went into the state tournament hoping to win but expecting to have to put all their effort into it. They knew they had to play as a team and they won as a team.”

The Cedeno boys had another big plus going for them, their biggest fans, sisters Taylor and Delaney were cheering them on as they earned the right to be called State Champs.

Team members help following Oklahoma tornados

(Continued from page 1) and Kayley live exactly five miles from the direct hit at Carney.

The Stroud Terminal and Port Services Team rallied together and put a crew together to assist with the clean-up in Carney.

Derek Mooy, terminal manager said, “Every single guy on crew was off work helped out in the Carney disaster relief, minus one guy who went to Moore to help his family. I want to stress that the effort in helping has had very little input from me. I initiated it then checked back in on it and they were already set to go. Team members took their chainsaws, trucks, and trailers to help out with the clean-up. The wife of one of our team members is also working on setting up something with the Red Cross for blood donations. They have stepped up on their own and are making it happen. So, huge props to them!”

Adam Hanson, Pittsburg warehouse terminal manager, made arrangements to have a truck of supplies taken to the OKC area. People brought items to the warehouse and then were taken down on June 4th. Items donated were water, clothes and a lot of baby items to help out the tornado victims.

Foster said, “The last three weeks in the OKC area has been very devastating with the tornadoes and flooding. Possibly as many as 45 people have lost their lives in the OKC area. I am just proud of the SLWC and Watco teams and the way everyone has stepped up in the wake of all the devastation.”

The flag pole in front of the Stillwater Central Railroads Oklahoma City office was bent but not broken by the strong storm cell that went through the city on May 31.

Watco Team Members, Jennifer May, sr. data integrity rep. and Tanya Gath, data integrity rep. thought it would be great if they could “Go Green” in the month of April by raising money for the Arbor Day Foundation. The foundation is the largest nonprofit membership organization dedicated to planting trees, with over one million members, supporters, and valued partners accomplishing an impact on our world through our conservation and education programs.

The duo designed and sold t-shirts with short line logos.

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The duo designed and sold t-shirts with short line logos. Pictured are l-r: Taylor, Ryan, Pat, Julie, Christian and Delaney.
Congratulations to the following team members celebrating their anniversaries!

1 Year: Matthew Andrade, Cody Avery, Jose Belmontes, Sean Benzmillier, Thomas Bolton, Susan Buffington, Christopher Bumbarger, Tara Carpenter, Dawn Clark, Ricky Cobb, Sean Cox, Sarah Davison, James Degano, Adolphus Dibia, David Elizalde, Kenneth Fields, Ty Gatlin, William Gosal, Jared Gross, Lee Hawkins, Thomas Hearst, Curtiss Hemby, Jess Hempel, Ricky Herron, Amanda Jameson, Carol Kefauver, Jeff Kelly, Jonathan Lara, Joseph Lech, Eric Leigland, Morgan Losey, Kevin Lyons, Cody Midkiff, Montana Mindemann, Nathan Mindemann, Rene Ortiz, Jacob Parker, Mitchell Pearson, Trevor Pool, Barry Pratt, Kristen Quiros, Israel Ramirez, Lara, Jacob Renfroe, Steven Renn, Katherine Richey, Danny Rivers, Joshua Rucker, Angela Schaefer, Glenn Shipley, Matthew Staudinger, Derrick Thomas, Mashaela Thrall, Christopher Varno, Duff Wagnon, Micah Walters, Ordla Webster, Mary Wert, Brandon Williams, Kyle Williams, Scott Winther, Jeremy Worr, Johnny Wright, Lloyd Young

2 Years: James Ballard, Logan Falletti, Felicia Fearmonti, Rolando Gonzalez, Randy Hardy, John Horton, Andre Howard, Jeremy Hund, Cynthia Johnson, Jeremy Jones, Tylor Jones, Brian Keithan, Nathan Kime, Nathaniel Madl, Benjamin May, Michael McGinnis, Jimmie Miller, Alfred Pope, Dustin Ramos, Antonio Rodriguez, James Stallings, Michael Stotts, Paul Watland, Jason Weston, Joshua Womack, Michael Yanish

3 Years: Richard Antill, William Ascanio, Robert Betts, James Dalberg, Tyler Davis, Jeff Everitt, Paul Goin, Brian Kraus, Bobby Mathis, Justin Mullis, Melissa Pennington, Jose Ramirez, Ryan Rockhold, Andrew Rouch, Tom Scheidemantel, Kenneth Smith, Nathan Smith, Douglas Steed, Robert Treadway, Brady Whipple

4 Years: Sean Crowe, Daniel Garrett, Carroll Humble, Brent Marsh, Bob McElwee, Bruce Neet, Elijah Nick, Christopher Tigner, Richard Welsh, Derek Witsman

5 Years: Darrious Colley, Douglas Cook, Derrick DeFoor, Casey Dye, Kenneth Gransbury, Adam Jones, Shaina Kennedy, William Nash, Randy Payne, Christopher Slasinski, Richard Smith, Ren dall Thompson, Matt Troth

6 Years: Tony Cox, Tyler Harshfield, Michelle Hubbard, Casey Miller, Gary Richardson, Justin Ring, Gregg Scoggins, Charles Stephens, Curtis Testerman

7 Years: Mikel Canterbury, Randall Chaney, Ivan Etheron, Phillip Forrest, Armando Jimenez, Timothy Ragdale, Carlos Ramirez, Pete Tavernaro

8 Years: Frankie Carpino, Rodger Gibson, David Gonzales, Nicolas Hanson, Jeremy Hollis, Robert Kuchnel, Bubba Lundy, Randall McIntyre, Misael Oguin, Martin Phillips, Angelina Pridemore, Gary Sutton

9 Years: Cheryl Correll, Nolan Darthard, Steven

Hebel, Otis Jackson, Billy Mott, Ruben Rodriguez, Larry Shavers, David Young

10 Years: Dann Brown, Clint Chestnut, Donnie Creed, Shawn Eller, Ron Isaacs, Wade Lunt, Jeffrey Smith, James Waite

11 Years: Jean Camphor, Matthew Diestler, Daniel Martin, Carl Silcox, Mark St Aubin

12 Years: Larry Van Houten

13 Years: Anthony Allender, Jennifer Bacou, Barbara Crawford, Jesse Gage, Jamie Huybers, Nancy Newbery

14 Years: Anthony Jones, Pamela Lyday Banks

15 Years: Gabriel Carrizales, Robert Eineke, Christopher Jacobson, Randy Jacobson, William Miller, Jason Rossman, Thomas Rutt, Richard Shomo, Daniel Tank

16 Years: Matthew Meekma, Chad Wilson

17 Years: Ronald Beach, Vickie Craig

20 Years: Sally Berkstresser, Steven Bruce, Willis Iverson

21 Years: Teodoro Arellano

22 Years: Gary Lundy, Jeffrey Osmers

23 Years: David Buechel, Dean Oliver

24 Years: Jesse Green, Gary Harville, Michael Pollard, Shane Stafford, Richard Thayer

25 Years: Jerry Elliott, Barry Jack, Jerry Twichel

26 Years: Todd Meshell, Jack Sepulvado

27 Years: Jason Ford

30 Years: Debbie Moody

32 Years: David Cherry

34 Years: Dennis Furnas

36 Years: Kenneth Socie

37 Years: Harold Fickes

38 Years: Thomas Brenner, Ronald Crissman

40 Years: Richard Bauman

43 Years: Joe Duncan

Do you know that your payroll department currently spends an average of around 2,000 hours annually printing, sorting and mailing payroll advices? The payroll department is excited to let everyone know that they recently implemented the functionality where team members can go in and stop the printing of your direct deposit pay advice. This is available because you now have the ability to view and print your current and past payroll advices, directly from a computer wherever and whenever you need them. All “live” payroll checks will be issued as usual there will not be any change in this procedure.

Your username and password to the Watco R.A.I.L/Team Member Self-Service system should have been sent to you previously by the Watco University Training and Organizational Development Team. If you do not know what your user name or password is please contact the SAP Department by accessing the system from the www.watcocompanies.com portal under “Watco Team”.

If you have any questions please contact the Payroll or SAP departments.

Lindsay Pitts, Bryan Pitts, asst. manager fleet accounting, Bobbie Peloguo, specialist fleet accounting, and Todd Poland, general director fleet accounting recently ran in the Joplin Memorial Run. They held a half marathon and a 5k. The run was formerly called the Boomtown Run but is now dedicated to the 161 lives lost in the Joplin tornado in 2011.
Golf tournament benefits Woodland Acres School

Watco Team Members at Greens Port Industrial Park (GPIP) recently hosted their first annual golf tournament benefitting their adopted neighboring campus, Woodland Acres School. In addition to supporting this local school, the tournament served as a great opportunity to express appreciation to Customers, for fellowship and networking and for sharing information about GPIP’s exciting new developments.

Winners of the two man scramble were: 1st place - Jeff Norwood and Fred Lange Sr. with Port Terminal Railroad, 2nd place - Thad Davis, and John Sharp with Musket Corporation and 3rd place - Nate Henderson, Watco and Josh Meador with Ingein Polymers The real winners were the 800 Woodland Acres’ students. Because of the generosity of Watco Customers and Team Members, Woodland Acres will receive $2,517 to improve technology on their campus.

The tournament players were provided a special treat by the Woodland Acres students at lunch when they performed the Star Spangled Banner prior to the official start of the event. Twenty-six students and their chaperones were provided a pizza lunch courtesy of the Watco Tournament committee.

Car anatomy and bill training courses held

Several Watco team members went to Hollidaysburg, Pa., for car anatomy and billing training with Jill Brown last week. While they were there they went to the World Famous Horseshoe Curve in Altoona, Pa.

The course covered AAR field manual review and billing, and provided details on all the different rail cars such as tank cars, hoppers, open top hoppers, gondolas, box cars, flats and auto racks.

Megan McDaniel, Customer Service Manager, Watco Mechanical Services, said, “This course was really helped those of us who don’t work out in the shop to understand better about how a car works and what billing codes are associated with each part.”

Top photo: Ernie Farrand setting up signs at the first hole for the tournament. Bottom photo: The Woodland Acres choir provided entertainment during the golfers luncheon.

Remember to get your wellness exam and complete your biometric screening requirement before July 1, 2013.